

*Before darkening the room, offer a welcome and overview.*

*Begin by introducing the program and its topic:*

Welcome to First Responder Beware: Staying Safe while Saving Others, Electrical Safety for First Responders. Today's session will share strategies for working safely around electric power lines and for handling certain emergencies involving electricity. By following the procedures we'll cover here today, you can keep yourself, your fellow first responders, and the public safe. Now I know that some of you will have heard this information before, and so for you, this program will be a refresher. For others, this may be the first time you're hearing about this topic, but I hope everyone will find the program valuable.

*Darken the room and begin the slide presentation.*

**Firefighters, police, and EMTs are typically first on the scene in an emergency and face the greatest risk from electrical infrastructure contacts.**

**Understanding the potential dangers and dealing with them correctly makes everyone safer.**

**This program is designed to supplement, not replace, your department's standard operating procedures (SOPs).**

Firefighters, police, and EMTs are typically first on the scene in an emergency and face the greatest risk from electrical infrastructure contacts. Understanding the potential dangers and dealing with them correctly makes everyone safer. Please keep in mind that this program is designed to supplement, not replace, your department's standard operating procedures (SOPs).

*This is a good time to reiterate the importance of this information: that it can protect first responders, incident victims, and bystanders from electricity-related injury or death.*

*Please note: Each local department will have its own standard operating procedures about electrical safety. Emphasize to participants that this program is not designed to replace these procedures.*

### Electrical Safety Basics

- **Respect the Power of Electricity**
- **Hands Off Electrical Systems**
- **Protect Yourself and Others from Shock**
- **Protect Yourself and Others from Step Potential**
- **Always Observe the 20-Foot Rule**
- **Be Aware of Overhead Power Lines**
- **Use Extra Caution Near Downed Power Lines**
- **Manage Substation and Transformer Fires**

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Electrical safety basics. This presentation will cover key practices you need to know to keep yourself safe around electric power lines and on the scene of emergencies involving electricity. The topics we are going to focus on are:

- Respect the Power of Electricity
- Hands Off Electrical Systems
- Protect Yourself and Others from Shock
- Protect Yourself and Others from Step Potential
- Always Observe the 20-Foot Rule
- Be Aware of Overhead Power Lines
- Use Extra Caution Near Downed Power Lines
- Manage Substation and Transformer Fires

### Respect the Power of Electricity

- Electricity will seek all paths to ground, including, but not limited to:
  - Your body
  - Trees
  - Water
  - Metal objects and structures
  - Long or tall equipment
- Even low-voltage electric shock can be fatal.
- Standard-issue protective gear **DOES NOT** insulate you against electric shock.
- Electric shock and burn injuries may include internal tissue damage that is not immediately apparent. Make sure victims receive thorough medical attention.

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Respect the power of electricity. First of all, we need to know a few basic things about electricity.

- Electricity will seek all paths to ground, including, but not limited to:
  - Your body
  - Trees
  - Water
  - Metal objects and structures including fences and even gutters
  - And long or tall equipment such as ladders.
- Even low-voltage electric shock can be fatal. Protecting yourself means always remembering that there are no minor risks when dealing with electricity.
- Standard-issue protective gear does not insulate you against electric shock.
- Electric shock and burn injuries may include internal tissue damage that is not immediately apparent. Make sure victims receive thorough medical attention. Shock victims often show no visible injuries or only minor burns on the skin, but the internal organs can be critically wounded. Treat these injuries as serious regardless of their appearance.

### Hands Off Electrical Systems

- **Never attempt to disconnect electrical services:**
  - **Never cut service wires.**
  - **Never attempt to remove electrical meters.** This is extremely dangerous and can cause serious injury or death. Instead, turn off power at the main circuit breaker.
  - **Never attempt to open or enter a manhole or vault** until you are sure it has been de-energized.
- **Never touch or attempt to move power lines.**



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Hands off electrical systems. Remember that even low-voltage electric shock is potentially fatal. To avoid this risk, keep away from electrical equipment and systems.

- Never attempt to disconnect electrical services. This can be an extremely dangerous, even deadly, mistake.
  - Never cut service wires or power lines.
  - Never attempt to remove electrical meters. This is extremely dangerous and can cause serious injury or death. Instead, turn off power at the main circuit breaker.
  - Never attempt to open or enter a manhole or vault until you are sure it has been de-energized.
- Never touch or attempt to move power lines. Remember, your protective gear does not insulate you against electric shock. In dealing with electrical systems, employ a hands-off policy and call 911.

### Protect Yourself and Others from Shock

- **Always identify power lines and electrical equipment upon arrival at an incident scene.**
- **Assume all lines are energized** as well as all objects in contact with power lines.
- **If power lines or electrical equipment are involved in an incident,** have your dispatcher contact 911.
- **Provide the best possible directions** to the location.
- **Secure the area.**



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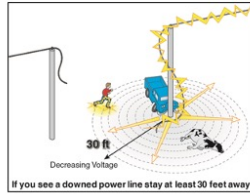
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Protect yourself and others from shock. Adhering to some simple best practices can minimize the risk of electric shock.

- Always identify power lines and electrical equipment upon arrival at an incident scene. The first thing to do is to survey the area for overhead power lines, downed lines, and equipment such as transformers. Especially during or after a storm, look for lines down in trees or on fences. Proper electrical-safety procedures should figure into any operational planning.
- Assume all lines are energized as well as all objects in contact with power lines. Even if lines appear to be insulated, the coating you see is not designed to protect you from shock. Additionally, areas around power lines and electrical equipment or objects in contact with them (such as trees, fences, or vehicles) should also be treated as energized. This includes the ground. Approach with caution.
- If power lines or electrical equipment are involved in an incident, have your dispatcher contact 911 to notify your FirstEnergy electric company. Calling is always the right thing to do, whether you identify electrical infrastructure or are just unsure. Your FirstEnergy electric company wants you and the public to be safe and will respond quickly. Their personnel will switch off the power and tell you when the area is safe and de-energized.
- As simple as it sounds, provide the best possible directions to the location. Intersections, landmarks, and specific buildings will help.
- Secure the area. When dealing with electricity, your priority is to protect yourself and the public. Your FirstEnergy electric company personnel will tell you when it is safe to approach.

### Protect Yourself and Others from Step Potential

- **Step potential is a difference in voltage across the ground near an energized, grounded object.** It can be as dangerous and deadly as touching a live wire.
- **When a downed power line touches the ground,** electric current flows into the ground and spreads out in concentric circles of decreasing voltage from the point of contact. If you walk or stand with one foot in an area of higher voltage than the other, the step potential in the ground could cause you to be electrocuted. Electricity will use your legs as a path to equalize the voltage.
- **Always stay at least 30 feet away from downed power lines and anything they are touching.** This safety zone differs from the 20-foot rule for operating near overhead power lines. Fallen transmission lines require a safety zone of at least 100 feet.
- **Keep others away.** BLOCK OFF the area at least 30 feet in all directions.
- **Call 911 and confirm that your dispatcher has notified your FirstEnergy electric company.**



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### Protect Yourself and Others from Step Potential

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- Always stay at least 30 feet away from downed power lines and anything they are touching. This safety zone differs from the 20-foot rule for operating near overhead power lines. Fallen transmission lines require a safety zone of at least 100 feet.
- Keep others away. BLOCK OFF the area at least 30 feet in all directions.
- Call 911 and confirm that your dispatcher has notified your FirstEnergy electric company.

### Always Observe the 20-Foot Rule

- **Personnel, ladders, and fully extended aerial equipment must never get closer than 20 feet from overhead power lines up to 50 kV.**
- **Higher voltages require greater clearances.** For example, higher-voltage lines on large transmission towers require additional clearances of up to **50 feet**.
- **There is no uniform system for identifying power line voltage.** When in doubt, contact your FirstEnergy electric company for clearance information.
- **Electrical safety distances given are minimums. Always use the maximum possible distance.**

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Always observe the 20-foot rule. The minimum safe distance from overhead power lines is 20 feet.

- Personnel, ladders, and fully extended aerial equipment must never get closer than 20 feet from overhead power lines up to 50,000 volts.
- Higher voltages require greater clearances. For example, higher-voltage lines on large transmission towers require additional clearances of up to 50 feet.
- There is no uniform system for identifying power line voltage. When in doubt, contact your FirstEnergy electric company for clearance information. Their line workers get a lot of specialized training that teaches them to recognize the voltages they're dealing with at any given site. Don't make the mistake of thinking you can know the appropriate voltage and clearance by looking at a line.
- Electrical safety distances given are minimums. Always use the maximum possible distance. Your best practice is always to stay as far away as possible from power lines and electrical infrastructure.



### Be Aware of Overhead Power Lines

- **Park emergency vehicles as far away as possible from overhead power lines.**
- **Keep all personnel and equipment as far away as possible from overhead power lines**, including the service wires that run from utility poles to buildings.



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Be aware of overhead power lines. When overhead lines are present at an incident scene, remember a few simple safety rules.

- Park emergency vehicles as far away as possible from overhead power lines. You don't want to be surprised by a falling power line.
- Keep all personnel and equipment as far away as possible from overhead power lines, including the service drops that run from utility poles to buildings. Remember the 20-foot rule and that metal ladders are conductors. Be aware that wind can move aerial equipment, and assign a spotter to monitor your equipment's proximity to power lines. (A good rule of thumb is to maintain a safety clearance that is greater than the length of the equipment when extended.)

### Be Aware of Overhead Power Lines

- If your aerial equipment contacts a power line:
  - The aerial equipment should be considered energized.
  - Warn others to stay away. Have someone call 911 immediately.
  - If you can do so safely, move the equipment far away from the line.
  - If the equipment cannot be moved, stay put, and warn others to stay away until FirstEnergy utility crews give the all clear.

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Remember that anything touching a power line may be energized.

- If your aerial equipment contacts a power line, the most important thing to do is remain calm and stay put.
  - The equipment should be considered energized, as should the power line.
  - Warn others to stay away. Have someone call 911 immediately.
  - If you can do so safely, move the equipment far away from the power line.
  - If the equipment cannot be moved, stay put, and warn others to stay away until FirstEnergy utility crews give the all clear. All personnel on the equipment should remain there. This is your safest course of action. Utility personnel will respond quickly, switch off the power, and tell you when it is safe to get off. Wait for their instructions.

### Be Aware of Overhead Power Lines

- If fire or other imminent danger forces you off the equipment:

- **Jump clear**, keeping both feet together. Do NOT touch the equipment and the ground at the same time. Land with your feet together.
- **Shuffle at least 30 feet away**, keeping both feet close together and on the ground at all times.
- **Do not run or take large steps.** When equipment contacts a line, electricity spreads out in the ground like ripples in a pond and the voltage decreases with distance from the point of contact. If your legs bridge two areas of different voltage, you could be killed.



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In some cases, other hazards such as fire make it impossible to stay on the energized equipment until utility personnel give the all clear.

- If fire or other imminent danger forces you off the equipment:
  - Jump clear, keeping both feet together. Do NOT touch the equipment and the ground at the same time. If you do, you will become electricity's path to the ground and you will be seriously—or fatally—shocked. Make every attempt to land on both feet at the same time, with your feet together.
  - Shuffle at least 30 feet away, keeping both feet close together and on the ground at all times.
  - Do not run or take long steps. When equipment contacts a line, electricity spreads out in the ground like ripples in a pond and the voltage decreases with distance from the point of contact. If your legs bridge two areas of different voltage, you could be killed.

*Demonstrate the jump-off procedure.*

### Use Extra Caution Near Downed Power Lines

- **Park emergency vehicles away from fallen lines.**
- **Secure the area:**
  - Keep yourself and the public as far away as possible from fallen power lines and objects that may be energized—never get closer than 30 feet.
  - Downed transmission lines from large towers require a distance of 100 feet.
- **Never touch or attempt to move fallen lines or objects contacting them.**



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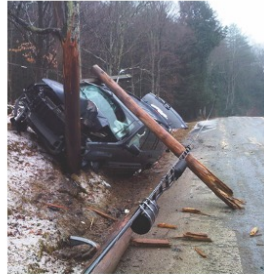
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Use extra caution near downed power lines. Dealing with downed lines requires additional measures to protect life and property.

- Park emergency vehicles away from fallen lines. The ground and objects in the vicinity of a fallen power line may be energized. Wait for utility personnel to give the all clear.
- Secure the area.
  - Keep yourself and the public as far away as possible from fallen power lines and objects that may be energized—never get closer than 30 feet. Always remember that objects and even the ground near downed lines may be energized.
  - Downed transmission lines from large towers require a distance of 100 feet. In any incident involving downed lines, recall that wind as well as electric charge can cause lines to whip and move. Observing these expanded clearances can help protect everyone from the unexpected.
- Never touch or attempt to move fallen lines or objects contacting them. Doing so endangers you and incident victims. Notify your FirstEnergy electric company through 911 immediately so they can de-energize the scene.

### Use Extra Caution Near Downed Power Lines

- **DO NOT** enter, approach, or touch areas or vehicles that may be energized.
  - Notify your FirstEnergy electric company through 911.
  - Instruct occupant(s) to drive the vehicle far away from the line if this can be done safely.
  - If the vehicle cannot be moved, instruct the occupants to stay put until FirstEnergy utility crews give the all clear. Staying in the vehicle is their **BEST** protection against electric shock.



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When incident victims are in or around the energized area, particularly in vehicles that have contacted power lines, remember that both you and they are safest staying put.

- Do not enter, approach, or touch areas or vehicles that may be energized. Resist the temptation to attempt to extract passengers. You risk both your own and the victims' safety when you enter the energized area. Instead, stay away. You chose this work to save lives, and that instinct is strong. However, in this case, if you enter the energized area, you have a very high risk of electric shock. Becoming a victim yourself puts everyone in greater danger.
  - Notify your FirstEnergy electric company through 911 immediately. They will respond quickly and de-energize the scene.
  - Instruct occupants to drive the vehicle far away from the line if this can be done safely. Keeping your distance, find a position where occupants can see you without exiting or moving around inside the vehicle and attempt to reassure them.
  - If the vehicle cannot be moved, instruct the occupants to stay put until FirstEnergy utility crews give the all clear. Staying in the vehicle is their best protection against electric shock. Tell them utility personnel are on the way to turn off the electricity; to stay put; and to try to relax. If vehicle occupants are injured or panicked, talk with them, keep them calm and alert, and use the wait time to prepare medical assistance.

### Use Extra Caution Near Downed Power Lines

- If occupants in an energized vehicle are in imminent danger from fire or other hazards:
  - Instruct them to jump clear without contacting the vehicle and the ground at the same time.
  - Tell them to shuffle at least 30 feet away, keeping both feet close together and on the ground at all times.
  - Demonstrate the proper procedure from a distance.
- If victims are injured, disabled, or otherwise unable to safely exit the vehicle on their own, your incident commander will assess the situation and tell you how to proceed.

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In some cases, fire or other hazards make it impossible for victims to remain in the vehicle.

- If occupants in an energized vehicle are in imminent danger from fire or other hazards, you must resist the temptation to approach the vehicle. Touching an energized vehicle is a sure way to become a shock victim yourself! Follow these procedures to get everyone out alive:
  - Instruct them to jump clear without contacting the vehicle and the ground at the same time. Find a vantage point where victims in the vehicle can see and hear you, but keep your distance.
  - Tell them to shuffle at least 30 feet away, keeping both feet close together and on the ground at all times. Emphasize that they must not run or take long steps.
  - Demonstrate the proper procedure from a distance. Show occupants how to perform the jump-and-shuffle procedure from a visible distance before they attempt their escape.
- If victims are injured, disabled, or otherwise unable to safely exit the vehicle on their own, your incident commander will tell you how to proceed. Wait for instructions before taking action or you could become another victim.

### Substation Fires

- **Burning electrical equipment is already ruined and will be replaced. The safest course of action is to LET IT BURN.**
- Contact your FirstEnergy electric company through 911 and wait for their personnel to arrive. **Never attempt to enter a substation without utility personnel present.**
- **Isolate the area AT LEAST** 300 feet in all directions. Keep unauthorized persons away.
- **Be alert for explosions and toxic smoke, and stay upwind.** Electrical equipment contains oil and potentially other hazardous materials.
- **Prevent contamination of water resources.** Monitor for oil runoff and direct it away from catch basins, surface waters, and wetlands.
- **Protect area exposures** to prevent fire from spreading.
- **If an equipment fire must be suppressed,** utility personnel and the incident commander will tell you how to proceed.

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Substation fires. Substations present specific risks.

- Burning electrical equipment is already ruined and will be replaced. The safest course of action is to let it burn, unless or until otherwise instructed by utility personnel.
- Contact your FirstEnergy electric company through 911 and wait for their personnel to arrive. Never attempt to enter a substation without utility personnel present.
- Isolate the area at least 300 feet in all directions. Keep unauthorized persons away. Your most important responsibility in these types of emergencies is to protect the public.
- Be alert for explosions and toxic smoke, and stay upwind. Electrical equipment contains oil and potentially other hazardous materials.
- Prevent contamination of water resources. Monitor for oil runoff and direct it away from catch basins, surface waters, and wetlands.
- Protect area exposures to prevent the fire from spreading. Once the area is evacuated, focus on defending nearby property and green space.
- If an equipment fire must be suppressed, utility personnel and the incident commander will tell you how to proceed.

### Transformer Fires

- **Do not open or enter switch cabinets or pad-mounted transformers.**
  - **Never cut locks or pry cabinets open.** Equipment contains live electrical components, and if you contact them you could be killed.
- **Call 911, evacuate the public, and protect area exposures.**
- **Let transformers burn, unless or until otherwise instructed by utility personnel.**



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Transformer fires. Burning transformers call for similar procedures as substation fires.

- Do not open or enter switch cabinets or pad-mounted transformers such as this one. This is very dangerous and unnecessary.
  - Never cut locks or pry cabinets open. Equipment contains live electrical components and if you contact them, you could be killed. Once a fire has begun, the equipment is unsalvageable and will be replaced. Don't risk your life to save ruined equipment.
- Call 911, evacuate the public, and protect area exposures. Whether it's a transformer on the ground or on a pole, be alert for explosions and toxic smoke, and once the area is secure, do what you can to keep the fire from spreading.
- Let transformers burn, unless or until otherwise instructed by utility personnel. They will determine when it is safe to extinguish an equipment fire and will advise your incident commander regarding the safest procedures.



### Electrical Safety Review

- **Identify all overhead power lines and electrical equipment upon arrival at an incident scene.**
- Whenever you suspect electrical infrastructure is involved, or when in doubt, **call your FirstEnergy electric company through 911.**
- **Hands off electrical systems.**
  - Never attempt to disconnect electrical service.
  - Never touch power lines.
- **Keep all personnel and equipment as far away as possible from overhead power lines**, including the service wires that run from utility poles to buildings. Assume all power lines are energized.
- **Even low-voltage electric shock can be fatal**, and your gear does not insulate you against electric shock.
- **When responding to a substation or transformer fire, let it burn**, evacuate the area, and protect exposures.

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So let's review the key points of this presentation.

- Identify all overhead power lines and electrical equipment upon arrival at an incident scene. Do this as part of your initial situation survey and include electrical infrastructure in your operational planning.
- Whenever you suspect electrical infrastructure is involved or when in doubt, call your FirstEnergy electric company through 911. They want to help keep you and the public safe.
- Hands off electrical systems.
  - Never attempt to disconnect electrical service.
  - Never touch power lines. Utility personnel will switch off the electricity to de-energize a scene and will inform you when the area is safe.
- Keep all personnel and equipment as far away as possible from overhead power lines, including the service drops that run from utility poles to buildings. Assume all power lines are energized.
- Even low-voltage electric shock can be fatal, and remember, your gear does NOT insulate you against electric shock.
- When responding to a substation or transformer fire, let it burn, evacuate the area, and protect exposures. Your focus should be on safeguarding life and property.

#### Contact Information

- In case of emergency, call 911 to reach your FirstEnergy electric company.
- To learn more about first responder safety, visit **[firstenergycorp.com/firstresponders](http://firstenergycorp.com/firstresponders)**.

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To learn more about first responder safety, visit  
[firstenergycorp.com/firstresponders](http://firstenergycorp.com/firstresponders).



Thank you for your attention.

*Take questions and begin discussion. If you are using the safety guide, in it you will find more details about how electricity works, when to contact your FirstEnergy electric company, what sort of materials and objects conduct electricity, and other information.*

*Discuss how this information conflicts with what your audience believed about electricity, and ask how they may have put themselves or others at risk in the past. Ask what they would have done differently had they had this informational session before.*

*Your FirstEnergy electric company thanks you for helping to keep first responders safe.*